

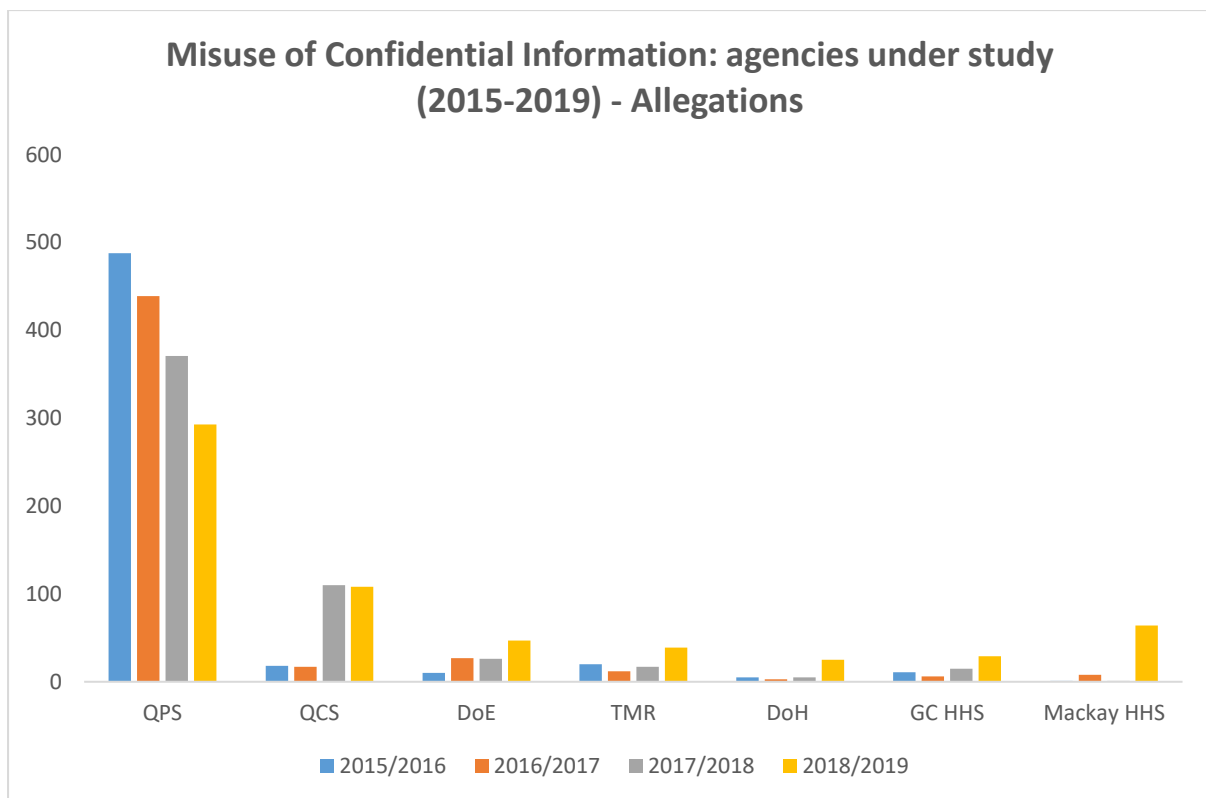
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### Mackay HHS Complaints and Allegations Data<sup>1</sup>

#### Misuse of Confidential Information Data (Agencies under study) - Allegations

Year	QPS	QCS	DoE	TMR	DoH	GC HHS	Mackay HHS	Total
2015/2016	488	18	10	20	5	11	1	553
2016/2017	439	17	27	12	3	6	8	512
2017/2018	371	102	26	17	5	15	1	545
2018/2019	293	108	47	39	25	29	64	605
<b>Total</b>	<b>1591</b>	<b>253</b>	<b>110</b>	<b>88</b>	<b>38</b>	<b>61</b>	<b>74</b>	<b>2215</b>

Source: Crime and Corruption Commission



Source: Crime and Corruption Commission

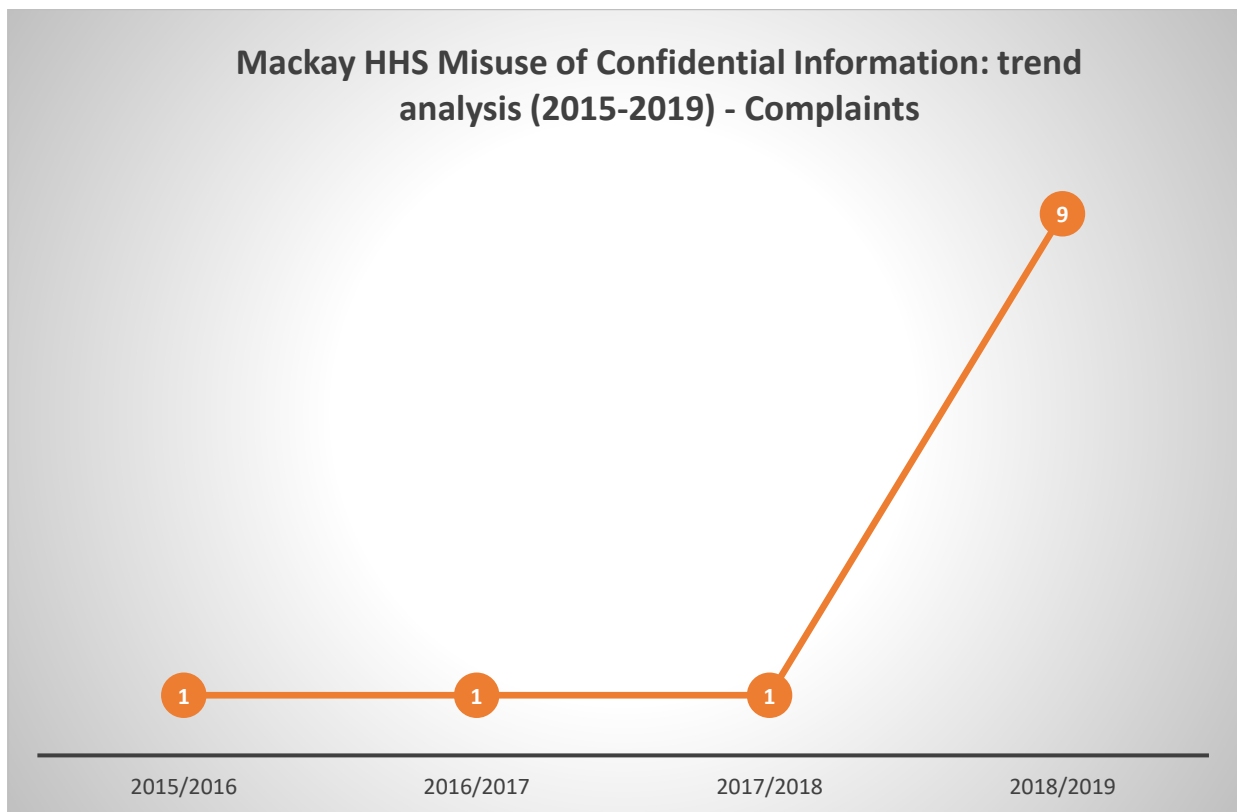
<sup>1</sup> DoH data excludes Queensland Ambulance Service and HHSs

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**Complaints Regarding Misuse of Information**

Year	QPS	QCS	DoE	TMR	DoH	GC HHS	Mackay HHS
2015/2016	290	11	8	13	2	4	1
2016/2017	288	14	15	9	2	5	1
2017/2018	249	55	18	11	1	5	1
2018/2019	202	66	37	22	17	11	9
<b>Total</b>	<b>1029</b>	<b>146</b>	<b>78</b>	<b>55</b>	<b>22</b>	<b>25</b>	<b>12</b>

*Source: Crime and Corruption Commission*



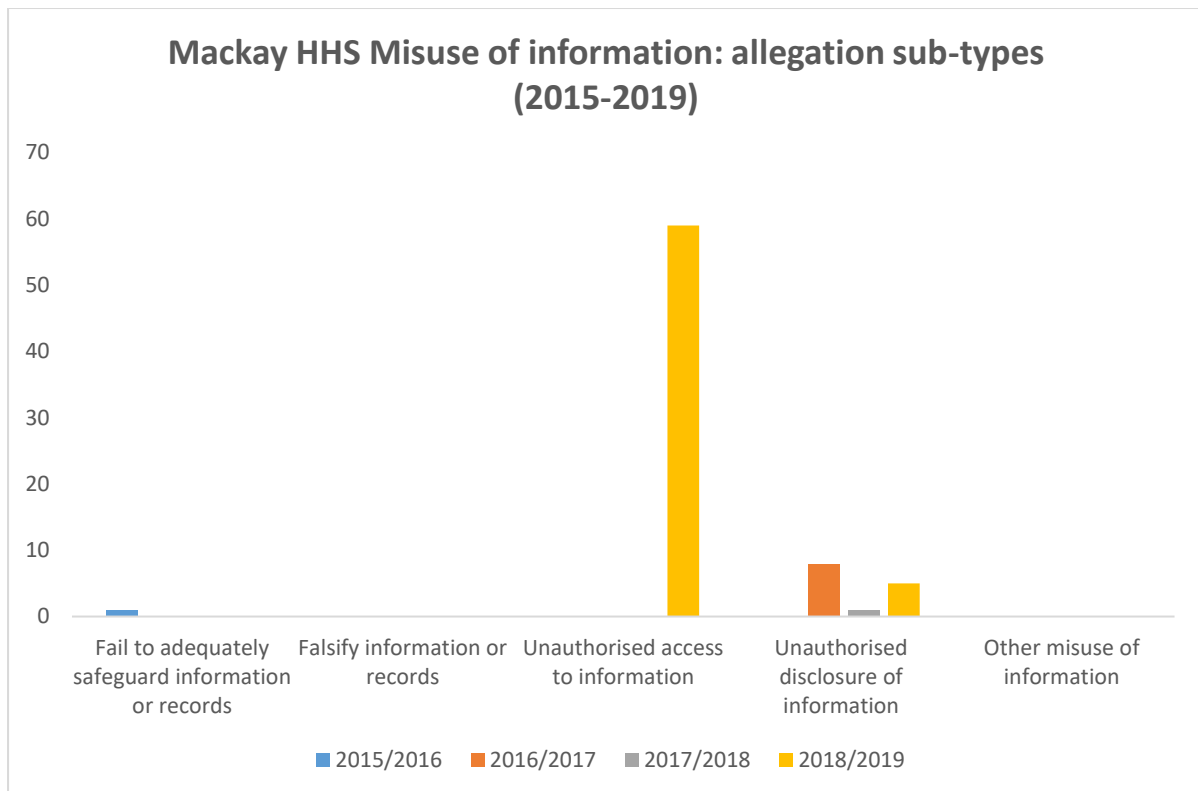
*Source: Crime and Corruption Commission*

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**Mackay HHS Misuse of Confidential Information: allegation sub-types (July 2015 – June 2019)**

Year	Acquire or retain information or records illegally	Fail to adequately safeguard information or records	Falsify information or records	Unauthorised access to information	Unauthorised disclosure of information	Other misuse of information	Total
2015/2016		1					1
2016/2017					8		8
2017/2018					1		1
2018/2019				59	5		64
<b>Total</b>		<b>1</b>		<b>59</b>	<b>14</b>		<b>74</b>

Source: Crime and Corruption Commission



Source: Crime and Corruption Commission

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Proportional Complaint across Case Study Agencies (2018/2019)<sup>2</sup>

Agency	Total Population	Number of complaints	Proportional breach
QPS	15285	202	75
QCS	5054	66	76
DoE	73,741	37	1993
DTMR	7102	22	322
DoH	5801	17	341
GC HHS	8262	11	751
<b>Mackay HHS</b>	<b>2388</b>	<b>9</b>	<b>265</b>

Source: Crime and Corruption Commission

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<sup>2</sup> All staff numbers are FTE and are sourced from the agencies' 2018/2019 Annual reports