

19/214115

Proportional Complaint across Case Study Agencies (2018/2019)²

Agency	Total Population	Number of complaints	Proportional breach
QPS	15285	202	75
QCS	5054	66	76
DoE	73,741	37	1993
DTMR	7102	22	322
DoH	5801	17	341
GC HHS	8262	11	751
Mackay HHS	2388	9	265

Source: Crime and Corruption Commission

² All staff numbers are FTE and are sourced from the agencies' 2018/2019 Annual reports