

CCC EXHIBIT

This challenge is further complicated by the rapid adoption of cloud or 'online' services, offered through a licence or subscription, resulting in the department's reduced ability to bind vendors to implement and monitor controls that increase the security of information held within, or managed by, the cloud or 'online' service.

In many ways, technology enabled information oversight has enhanced and enabled information security over historical paper based systems, but these systems and processes need to continue to evolve as new and emerging technologies become available.

Sole reliance on technical systems will not suffice. That is why culture, governance, oversight, review and reporting all build the foundations of an effective information management system.

To effectively manage data and information, agencies will need to continually invest in information governance practices to ensure compliance with legislation, regulation, industry standards and better practice, in the areas of information management, information security, information privacy, and data management.

The Department of Education is committed to evolving its focus on this part of its operations to appropriate balance risk and investment.