

DTMR Training

1. Accessing customer records eBrief – every two years
2. Which way would you go ethical conduct training – annual
3. TICA basics for access being granted – upon initial use
4. CSB staff responsibilities training - every two years
5. Peek is a breach – periodic
6. Access to customer records toolbox talk – periodic
7. Ethics in TMR – periodic
8. Privacy in a nutshell - periodic