

A note to users of these slides

- The Crime and Corruption Commission (CCC) acknowledges the work of the **Commonwealth Fraud Prevention Centre (CFPC)** as the creator of this year's **Fraud Awareness Week** theme and brand.
- The CCC has adapted this theme in recognition of the importance of their message about collaboration. The CCC encourages Queensland's public sector to work with, and learn from other sectors to prevent, detect and respond to fraud and other corruption.
- Agencies are free to use these slides in communicating about fraud with their employees so long as acknowledgement of the CFPC and the CCC is included.

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Crime and Corruption Commission
QUEENSLAND

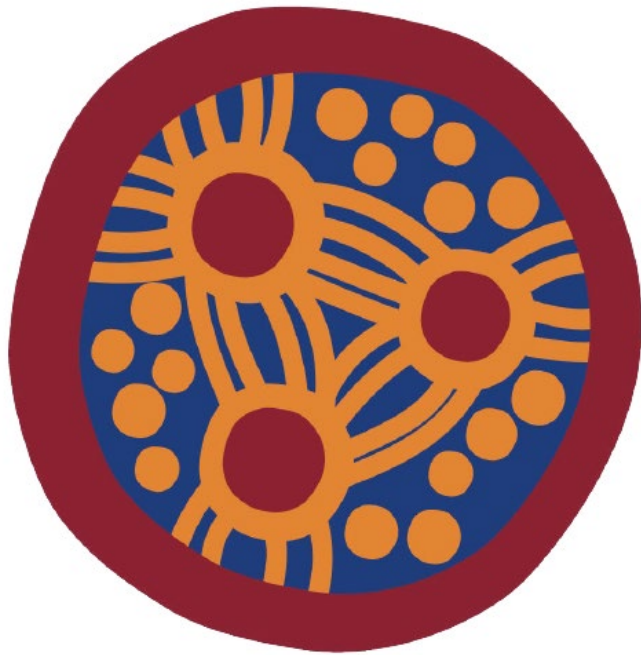


INTERNATIONAL
FRAUD AWARENESS WEEK
NOVEMBER 17–23, 2024

Fraud Awareness Week

The face of fraud is changing:
Global, national and state collaboration
is more important than ever





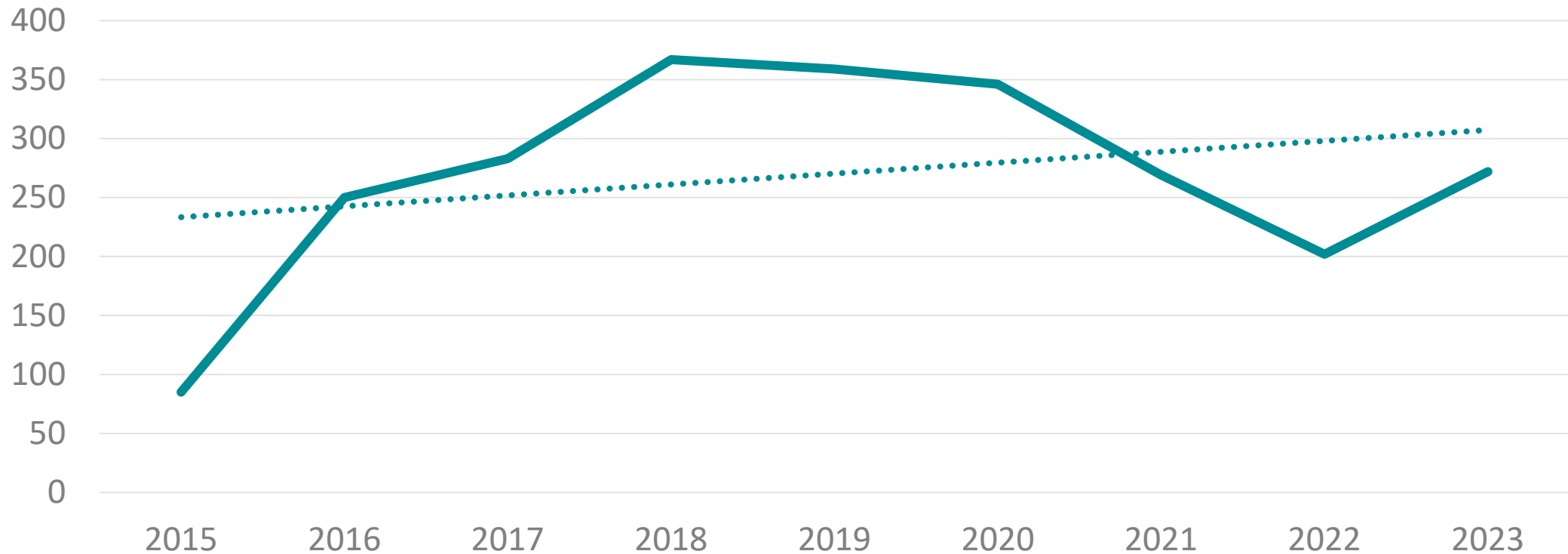
Acknowledgement of Country

The face of fraud is changing

- Technology and innovations are advancing the way we deliver efficient and effective public services to our communities.
- They are also increasing fraud-related risks for the public sector.



The CCC received more than 2500 fraud-related allegations from 2015-2023



Do you know how the face of fraud is changing?



The following areas are particularly prone to the changing face of fraud:

- **Procurement**
- **Recruitment**
- **Grant funding, regulation, and licensing.**

Fraud risk - Procurement

- Complex procurements, including major infrastructure and development projects are vulnerable to fraud as they involve significant investment of public funds.
- Technology such as e-procurement, cloud-based procurement solutions, and increased online transactions can increase fraud risks in procurement.



Fraud prevention - Procurement

You can reduce the risk of procurement fraud by:

1. Implementing a fraud and corruption risk management plan.
2. Setting a procurement policy and procedure that guides staff on how to conduct procurement activities.
3. Promoting a probity-oriented culture through training and awareness.
4. Developing and implementing internal control activities – e.g., internal audits, securing/tracking access to sensitive documents and auditing access.



Fraud risk - Recruitment



Recruitment is a high-risk area for fraud through people misrepresenting their qualifications, work history and experience.

It can also be heightened where checks are not properly undertaken by the employing agency.



Fraud prevention - Recruitment

Reduce your risk of recruitment fraud by ensuring your agency has:

- pre-employment screening and vetting
- a recruitment and selection policy and procedure
- induction and ongoing training
- obligations to declare conflicts of interest, secondary employment and declarable associations
- internal audits.



Fraud risk - Grants, regulation & licensing



- Corruption risks are elevated when grant programs are delivered rapidly or with limited resources.
- Competition for funding may increase corruption risks.



Fraud prevention - Grants, regulation & licensing

To reduce fraud risks in grant funding, regulation, and licensing:

- implement systems and practices to manage these activities
- screen grant or licence recipients
- train employees on ethical and administrative obligations
- rotate employees in decision-making roles
- oversight discretionary decisions to prevent conflicts of interest
- conduct regular and random audits.



The role of the public sector



- All publicly funded institutions play a role in preventing and managing fraud risks.
- Collaboration is key to tackling these evolving threats.
- Fraud prevention is not just a reactive process – it's about being proactive.
- We all have a role to play in preventing fraud.



Wrap up - Fraud Awareness Week 2024

- The face of fraud is changing, but our commitment to preventing it remains strong.
- Collaboration and strong processes are key to staying ahead of fraud threats.
- Be proactive, stay informed, and know your role in preventing fraud.



For more information

- Visit the CCC's website and search Fraud Awareness Week 2024
- Utilise resources available through fraud prevention agencies such as fraudweek.com/resources and counterfraud.gov.au
- Check out the Queensland Audit Office's practical fraud risk assessment tools
- Subscribe to CCC updates

