GPO Box 3123

**Service delivery complaint form**

BRISBANE QLD 4001

Tel.: 07 3360 6060

Fax: 07 3360 6333

Toll-free: 1800 061 611

Email: mailbox@ccc.qld.gov.au

Website: [www.ccc.qld.gov.au](http://www.ccc.qld.gov.au)

**Your details:**

[*If you wish to remain anonymous but want to be communicated with, we encourage you to provide an alias and contact details.*]

|  |  |
| --- | --- |
| Name(in full): |       |

|  |  |
| --- | --- |
| Date of birth: |       |
|  |  Male: [ ]  Female: [ ]  Other: [ ]  Prefer not to say: [ ]  |

**Your contact details:**

|  |  |
| --- | --- |
| Address: |       |

|  |  |  |  |
| --- | --- | --- | --- |
| Home telephone: |       | Business telephone: |       |

|  |  |
| --- | --- |
| Mobile telephone: |       |

|  |  |
| --- | --- |
| Email address: |       |

**Does your complaint concern an existing CCC matter?**

|  |  |
| --- | --- |
| Reference number: |       |

**Have you raised this complaint with us before?**

|  |  |
| --- | --- |
| Yes: [ ]  No: [ ]  | If no, got to ‘Details of new complaint’ below |
| Who with: |       |

|  |  |
| --- | --- |
| When: |       |

|  |  |
| --- | --- |
| What outcome: |       |
| Why are you still dissatisfied: |       |

**Details of CCC officer or business unit complained about, if known:**

|  |  |
| --- | --- |
| Name: |       |

|  |  |
| --- | --- |
| Position: |       |

|  |  |
| --- | --- |
| Business unit: |       |

**Details of new complaint:**

|  |  |  |  |
| --- | --- | --- | --- |
| Date: |       | Time: |       |

**Summary of complaint (including what actions you are complaining about, the grounds for your complaint, and how you have been affected):**

|  |
| --- |
|       |

**Have you reported this matter to any other agency?**

|  |  |
| --- | --- |
| Yes: [ ]  No: [ ]  | If yes, please specify which one? (Supply contact details) |
| **[ ]**  QPS: |       |
| **[ ]**  PCCC: |       |
| **[ ]**  Other: |       |

**Witness contact details: (If any)**

|  |  |
| --- | --- |
| Name: |       |

|  |  |
| --- | --- |
| Address: |       |

|  |  |
| --- | --- |
| Contact telephone numbers: |       |

**Please list any documentary evidence you have:**

|  |
| --- |
|       |

**How do you want us to resolve your complaint?**

|  |
| --- |
|       |

|  |  |  |
| --- | --- | --- |
|  |  |  |

**Signature Date**

**Forward to the Crime and Corruption Commission:**

Executive Director, Corporate Services

GPO Box 3123 Fax: 07 3360 6333

BRISBANE QLD 4001 Email: mailbox@ccc.qld.gov.au

Level 2, North Tower Green Square

515 St Pauls Terrace

Fortitude Valley Qld 4006

**Your privacy:**

The Crime and Corruption Commission is collecting your personal information for the purposes of identifying and dealing with your complaint. Any use of your personal information will be limited to that necessary to investigate and respond to the issues raised in your complaint.