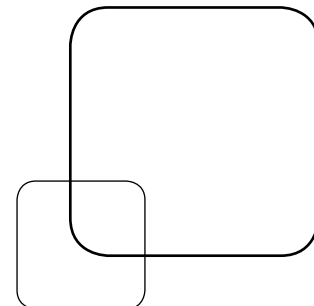


Our performance against the 2011–15 Strategic Plan

Indicators	Achievements	Outcome	Notes
Objective: A telling impact on the incidence of major crime in Queensland (pages 10 to 20)			
Effective contribution to law enforcement in Queensland	95% of tactical operations resulted in charges, restraints or seizures (target 95%)	✓	
	26 tactical operations undertaken (target of 25)	✓	
	93% of coercive hearings added value to major crime investigations (target 95%)	✓	
	15 research and intelligence projects undertaken (target 15)	✓	
Organised crime networks significantly disrupted by our proceeds of crime capability	86% of matters were assessed for confiscation potential within 48 hours (target 80%)	✓	
	64 criminal proceeds restraining orders obtained (target 75)	X	Below target due to focus on finalising matters rather than restraint in 2011–12.
	Net value of criminal proceeds restrained was \$20.858m (target \$18m)	✓	
	Cost per \$1m restrained was \$98 549 (target \$80 000)	X	Actual is higher than the predicted target due to redirection of resources to finalising matters rather than on commencing new matters. The 2011–12 labour cost target was a first-year estimate based on the limited data available at the time.
	36 civil confiscation matters were finalised (target 40)	✓	
	Net value of assets forfeited was \$7.007m (target \$6m)	✓	
	Cost per \$1m forfeited was \$293 344 (target \$275 000)	✓	
Objective: A trustworthy public sector (pages 21 to 41)			
Agencies responsibly manage their own improved integrity systems	100% of agencies rated as managing their integrity systems to a satisfactory or better standard (target 70%)	✓	
Exposure of serious misconduct through our own investigations	18% of significant agency-managed complaints matters reviewed (target 15%)	✓	
	96% of procedural recommendations to agencies accepted/implemented (target 85%)	✓	
Our recommendations for action and reform are accepted	14 median days taken to finalise a review (target 25 days)	✓	
	Retained 51 serious matters for CMC investigation:		Overall target (50) exceeded. One specific sub-target not met, the result reflecting the increased number of complaints against public sector agencies.
	• 23 Queensland Police Service matters (target 30)	X	
	• 28 'other agency' matters (target 20)	✓	
	27 serious matters retained by CMC for cooperative investigations (target 17)	✓	
	79% of investigated matters finalised within 12 months (target 80%)	✓	
31 research, intelligence, capacity building, prevention and monitoring projects undertaken (target 26)	✓		



Indicators	Achievements	Outcome	Notes
Objective: An effective witness protection service (pages 42 to 45)			
Safety of protected witnesses is maintained Services provided are consistent with best practice	Maintained 100% safety of protected witnesses (target 100%)	<input checked="" type="checkbox"/>	
	39 persons admitted to CMC's witness protection program (target 70)	<input checked="" type="checkbox"/>	The witness protection program is a voluntary program whereby persons offered admission can accept or reject any offer of protection.
	Assessed 90 applications (persons) for witness protection (target 100)	<input checked="" type="checkbox"/>	
	98% of eligible persons offered interim witness protection within 2 days (target 95%)	<input checked="" type="checkbox"/>	
	100% of protected persons met court commitments (target 100%)	<input checked="" type="checkbox"/>	
	Delivered 10 presentations within QPS courses (target 12)	<input checked="" type="checkbox"/>	Requests by QPS for presentations were fewer than anticipated.
Objective: A high-performing organisation that communicates effectively (pages 46 to 69 unless other page numbers are specified below)			
A continuous improvement culture is embedded in the organisation	Developed a Witness Protection case management database application	<input checked="" type="checkbox"/>	See page 45
	Trialled an activity-based costing system for enhanced financial reporting	<input checked="" type="checkbox"/>	
	Revised and published the CMC risk management framework on the intranet	<input checked="" type="checkbox"/>	
	CMC Achievement and Capability Planning process implemented	<input checked="" type="checkbox"/>	
	Review of Establishment positions (target 30 September 2011)	<input checked="" type="checkbox"/>	
Government acceptance of CMC public policy recommendations	100% government acceptance of CMC public policy recommendations	<input checked="" type="checkbox"/>	See pages 21 and 38
Enhanced stakeholder and community engagement	Redesigned website and intranet to enhance engagement with external client groups and internal stakeholders	<input checked="" type="checkbox"/>	
	Developed Indigenous Engagement Strategy	<input checked="" type="checkbox"/>	

Met or exceeded target or within 10% Target not achieved