

The CMC in 2009–10

Our vision

That the CMC make a unique contribution to protecting Queenslanders from major crime and promoting a trustworthy public sector.

Our objectives

- Prevent and combat major crime
- Promote a trustworthy public sector
- Provide an effective witness protection service
- Be an effective, respected and productive organisation serving all Queenslanders

Our strategic priorities

In 2009–10 the CMC determined to:

- Develop a telephone interception capability incorporating the necessary public interest safeguards
- Further devolve responsibility to public sector agencies to resolve complaints, subject to the CMC's ongoing oversight, and support the agencies through building their capacity
- Address recruitment and staff retention challenges.

Our key achievements

- We established an efficient and accountable telecommunications interception service.
- The most complex crime investigation ever undertaken by the CMC led to the dismantling of several drug networks, the arrest of 63 people on 291 charges and the restraint of assets worth over \$7 million.
- CMC operations seized drugs with an estimated street value of \$4.5 million.
- Efforts to identify and recover proceeds of criminal activity resulted in the restraint of assets worth \$19.543 million and the forfeiture of assets worth \$5.568 million.
- We conducted investigative hearings over 162 days in Brisbane, Cairns, Townsville, Mackay, Yeppoon, Maroochydore and Proserpine to obtain critical evidence in 39 serious crime investigations.
- We published a strategic assessment of the various illegal drug markets within the Queensland criminal environment and ranked them according to risk.
- We ensured that all of our protected witnesses were kept safe and were able to give evidence in court.
- This year we received 4665 complaints containing over 11 000 allegations — the largest number since the establishment of the CMC — and assessed 97 per cent of them within a month.
- The *CMC Review of the QPSPalm Island Review* was tabled in Parliament on 17 June 2010. Earlier in the year we released *Dangerous liaisons*, which reported on police misconduct in relation to police informants.

- We undertook a review of the Queensland Police Service's processes for disciplining its members.
- Our review of Indigenous policing, *Restoring order: crime prevention, policing and local justice in Queensland's Indigenous communities*, published in November, has won broad support from the Queensland Government for its reform recommendations.
- We co-hosted the second national Australian Public Sector Anti-Corruption Conference (APSACC) in Brisbane in July 2009.
- We successfully completed the roll-out of improved complaints management and integrity systems in four 'early adopter' public sector agencies. We also developed an innovative and comprehensive methodology – the Integrity Index – for rating an agency's integrity systems.
- We began a complex misconduct investigation – Operation Tesco – into allegations of police misconduct on the Gold Coast, in which the CMC has been assisted by senior QPS investigators.
- We investigated, through public hearings, allegations of misconduct relating to a former ministerial adviser, and published two investigation reports regarding allegations involving two former Deputy Premiers of Queensland.

*Contributing to the
Queensland Government ambition:*

Fair – Supporting safe and caring communities

Looking forward

In 2010–11 we will place priority on:

- Ensuring that public sector agencies responsibly manage the integrity of their agencies
- Developing effective internet communication
- Enhancing our telecommunications interception capability
- Attracting and retaining appropriately skilled personnel.

See <www.qld.gov.au> for more about *Toward Q2* and the Queensland Government ambitions.