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9 April 2015

Dear Colleague,

**Re: Review of the *G20 (Safety and Security) Act 2013***

We appreciate the opportunity to make a submission in relation to the review of the G20 (Safety and Security) Act 2013 (“the Act”).

We commend the Queensland Police Service on the high level of professionalism displayed during the G20 meetings in Cairns and Brisbane. We noticed that the Queensland Police Service exercised excellent people-management and communication skills, which was presumably at least partly contributable to clear protocol directions. The result was that situations were diffused rather than arrests being made. Such was clearly a favourable result for all concerned. We would strongly encourage the Queensland Police Service to continue the legacy of the G20 protocols in their day-to-day operations.

One further suggestion we would make for future events of such a nature, is for there to be greater emphasis placed upon community legal education in the lead-up. We conducted several presentations in the Cairns and Brisbane communities prior to the G20 meetings, and became aware that there was a substantial degree of uncertainty and fear surrounding the G20 (from both service providers and service consumers). Many people intended

avoiding Cairns and Brisbane CBD all together during the G20. In some instances, this meant people went without access to vital services such as homeless shelters or medical centres. Many service providers made significant changes to their modus-operandi to accommodate the G20 which in hindsight, were unnecessary – rather base upon misinformation and/or misunderstandings. Two of the G20 concepts which caused the most confusion were:

1. There was a common misconception floating around that if a person did not have ID, they were not allowed into the Declared Area.
2. There was significant confusion generated by the terms 'Declared Areas', 'Security Areas' and 'Restricted Areas'. Some people believed that they were not allowed in the town whatsoever.

In future, we would encourage the Queensland Police Service to more actively engage with the community to avoid such misconceptions.

We thank the Commission for the opportunity to provide comment on the Act and wish it luck with the review.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Shane Duffy', written in a cursive style.

Shane Duffy  
Chief Executive Officer