





















Bank of Queensland Limited  
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043903 000



Ms Kristyn Lee Boulton



STATEMENT

Account Number: [REDACTED]  
 BSB: [REDACTED]  
 From 01-Jul-2016 to 30-Sep-2016

Day2Day Plus Account

Account Details	Statement Summary
Ms Kristyn Lee Boulton Kb For Div 4	Opening Balance \$ 58.83 cr
Details as at 30-Sep-2016	Total Credits \$ 0.00 cr
	Total Debits \$ 0.00 dr
	Closing Balance \$ 58.83 cr

Transactions		Debit	Credit	Balance
Posting Date	Transaction Details			
<b>2016</b>				
01-Jul	Opening Balance			58.83 cr
30-Sep	Closing Balance			58.83 cr
	<b>Total Debits &amp; Credits</b>	<b>0.00</b>	<b>0.00</b>	

Effective 9/08/16 Overdrawn Rate is 17.20% p.a.

Regular payment arrangements

For information on Regular Payment Arrangements including:

1. Definition of a Regular Payment
2. Benefits of a Regular Payment
3. Customer Responsibilities and Obligations and
4. Customer Rights

Please refer to [www.boq.com.au/cardswitching.htm](http://www.boq.com.au/cardswitching.htm) or contact your local branch for a copy of the Terms and Conditions.

Fraud alert - New Visa card phone scam

A new scam has been identified where cardholders receive a call from someone claiming to be from Visa's Fraud & Security department. The caller claims they are verifying an unusual transaction and already has many of the cardholders details, but will ultimately request the CVV (3 digit number on reverse of card) enabling fraudulent transactions to be processed. Under no circumstances will the Bank or Visa request such information. Any queries should be directed to your nearest branch or our Customer Contact Centre on 1300 55 72 72.

Statement Integrity

You should check all entries appearing on this statement for error or possible unauthorised transactions. Further information about your account, including details of benefits or fees and charges, can be found in the relevant Terms and Conditions or Fees and Charges booklets and can be obtained at any BOQ branch or by calling our Customer Contact Centre on 1300 55 72 72 or by visiting our website [boq.com.au](http://boq.com.au). If you have a problem or complaint, information about our dispute resolution process is available at any branch or through the Customer Contact Centre.

SECURITY ALERT FOR PIN AND PAC HOLDERS - visit [www.boq.com.au](http://www.boq.com.au)

Protect your card. Always carry it with you and never give it to anybody, including family or friends. Don't tell anyone your PIN or PAC, & don't let anyone see your PIN when using ATMs/Eftpos. Don't record your PIN on your card. Don't record your PAC in the same place as your CAN, & always disguise it. If you lose your card, or think others may know your PIN or PAC, call BOQ immediately on 1800 077 024. If you do not follow these precautions or fail to inform us quickly, you may be liable for losses in accordance with EFT Code of Conduct. For details visit [www.boq.com.au](http://www.boq.com.au)